

Intervention: Provider feedback system

Finding: Insufficient evidence to determine effectiveness

Potential partners to undertake the intervention:

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| <input type="checkbox"/> Nonprofits or local coalitions | <input type="checkbox"/> Businesses or labor organizations |
| <input type="checkbox"/> Schools or universities | <input type="checkbox"/> Media |
| <input checked="" type="checkbox"/> Health care providers | <input type="checkbox"/> Local public health departments |
| <input type="checkbox"/> State public health departments | <input type="checkbox"/> Policymakers |
| <input checked="" type="checkbox"/> Hospitals, clinics or managed care organizations | <input type="checkbox"/> Other: |

Background on the intervention:

Feedback interventions use assessment of provider performance in delivering tobacco use cessation information or advice to patients to inform and motivate providers. Provider feedback systems offer retrospective assessment of provider performance in delivery of tobacco cessation advice or assistance to patients through chart reviews or computerized medical records.

Findings from the systematic reviews:

There is insufficient evidence to assess the effectiveness of provider feedback systems when used alone or in combination with other interventions as a means for reducing tobacco use.

Practices that lack sufficient research to support effectiveness should not be confused with ineffective programs. Rather, they should be recognized as programs that have the potential to become evidence-based practices—if properly evaluated. Practitioners are encouraged to monitor the impact of these programs in their communities and report on their findings in order to build a base of knowledge sufficient to reach consensus.

References:

Guide to Community Preventive Services -
<http://www.thecommunityguide.org/tobacco/default.htm>